



Quality Policy Statement

The Board of Directors of CorLa Limited endeavour to achieve the quality of service to the clients in line with the Instructions which are defined in the Company's *Quality, Safety and Management System*. The system complies with the requirements of ISO 9001:2000.

The Executive Chairman has appointed a Board Director (Brian Pluck) and Manager (Andrew Duck) to ensure the effective implication and maintenance of the System.

The Company's primary objectives are to incorporate processes that:

- Maintain clear and concise routes of communication with the Company's Clients.
- Ensure that the needs of the Clients are clearly defined, understood and achieved.
- Provide dedicated hands-on management to all projects with a dedicated point of contact.
- Incorporate management systems to *comply with the requirements of the standard ISO 9001:2000*.
- Instil a culture of continual improvement of the business process to the mutual benefit of both the Company and Clients.
- Achieve anticipated financial rewards.

The Board Directors via a mandatory review process shall monitor achievement of these objectives at least annually.

All employees and sub-consultants are expected to incorporate the management instructions laid down by the Company through the utilisation of the *Quality, Safety and Management System*.



Bob Horner
Executive Chairman
March 2009
